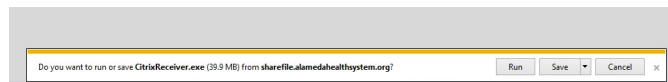


Installing the Citrix Receiver for Windows

- 1) While on the AHS application login page at <https://apps.alamedahealthsystem.org>, select the **"Citrix Receiver download for Windows"** link.
- 2) Select the download button that appears in the center of the screen.
- 3) The next step differs based upon your default internet browser

a. **Internet Explorer:**

1. After selecting download you will be prompted at the bottom at the screen to **"Run"** **"Save"** **"Cancel"**. **Please select Run.** This will initiate the installation of the application.



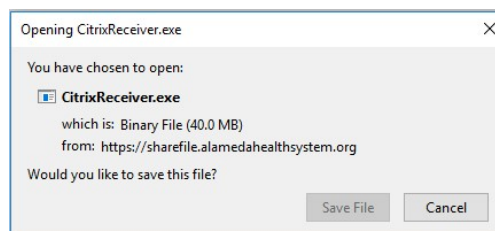
b. **Google Chrome:**

1. After selecting download you will be prompted to save the file. Please save to a location that you will remember.
2. After the file downloads you can click once on the CitrixReceiver.exe notification in the lower left-hand corner of the screen. This will initiate the installation of the application.



c. **Firefox:**

1. After selecting download you will be prompted to save the file. Please select **Save File**.
2. If you are using the default Firefox settings the file would have been saved to your downloads folder which is located at **C:\Users\your username\downloads**. If you have set a custom download location for FireFox please go to your downloads folder.



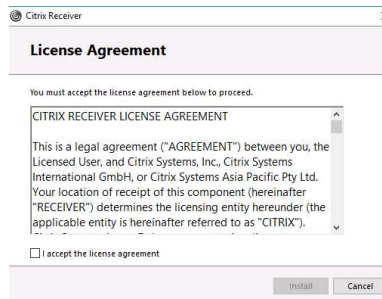
3. Double click on the CitrixReceiver.exe file to initiate the installation of the application.
4. If you receive a prompt asking if you want to allow the application to make changes to your device, please select **Yes** to be taken to the initial installation screen (step 4).

If not, continue to step 4.

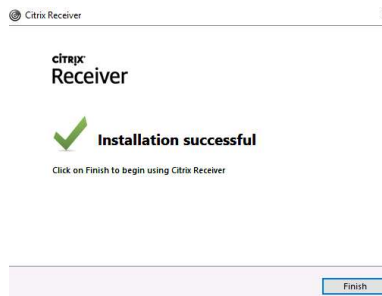
- 4) You should now be at the Welcome to Citrix Receiver page. Select **Start** to begin the installation.



- 5) Check the "I accept the license agreement" checkbox and select **Install**.



- 6) The Citrix Receiver will now be installed on your computer. Once it is complete select **Finish**.



- 7) You should now be able to access the AHS application portal without receiving the Citrix Receiver notification.